

Warwickshire Police Authority – 17 December 2008

Report of the Professional Standards Committee

Summary

This report provides an update for Members on the progress of the Professional Standards Committee following their meeting on the 30th October 2008.

Recommendation

That Members note the report.

1. Professional Standards Department – Performance

(1) Year to Date Performance Figures 1st April to 30th September 2008

The table overleaf shows the year to date performance levels, with regards to formal complaints made by members of the public, up to the end of the first quarter. Members will note that there has been a significant increase in the number of complaint cases and allegations recorded, when compared with the same period last year.

Number/Percentage (where applicable)	2008/09	2007/08	
Cases/allegations recorded	Cases	107 (+2%)	105
	Allegations	199 (+17%)	178
Cases/allegations closed	Cases	137 (+28%)	107
	Allegations	290 (+24%)	233
Full/limited Investigations	44 (+52%)	29	
Full/limited investigations taking 120 days or less	39 (89%)	19 (65.5%)	
Full/limited investigations taking more than 120 days	5 (11%)	10 (34.5%)	
Allegations locally resolved	136 (47%)	84 (36%)	
Allegations substantiated	14 (5%)	19 (8%)	

The Committee were updated on the work being carried out by the Force with regard to lessons learnt arising from complaints, both internally and nationally through the work of the IPCC. They were also briefed on those cases that are the subject of investigation by the IPCC.

(2) Complaint Cases in Relation to Incidents Recorded and Arrests

Members would be interested to note that during the first quarter of 2008/09, the ratio of complaint cases recorded to calls received was 1:802 (0.12%), with 41,715 incidents of all types being recorded on the STORM command and control system. The ratio of arrest-linked complaints was 1:228(0.44%).

(4) Main Categories of Allegations

Of all allegations recorded in the second quarter of 2008/09, 21% (17) were of Other Neglect of Duty, 20% (16) were of Incivility, 17% (14) were of Assault.

Nuneaton and Bedworth and Rugby had the highest number of complaint cases recorded in the first quarter of 2008/09, with 12 (37 and 21 allegations respectively), followed by 8 at Operations (15 allegations). The other three Districts/Boroughs had 14 cases (43 allegations).

MIKE EDWARDS
Chair of Committee